



REDBACK

Drain Dye FAQ

Question

How much Drain Dye should I use?

Answer

As a general rule, 20 grams of Drain Dye will provide a strong visual in 200 litres of water. 1kg of Drain Dye will provide a strong visual in 10,000 litres of water.

Question

Is Drain Dye safe?

Answer

Yes, Drain Dye is non-toxic. They are biodegradable and safe for the environment. Please refer to the MSDS for further information

Question

What is the Difference between the red and green Drain Dye?

Answer

The red Drain Dye is a highly concentrated food dye whereas the green contains fluorescein and sodium sulphate. Please refer to the MSDS for more information

Question

How can I remove the dye?

Answer

Sunlight will break down the product in a relatively short period. The exact time for this will vary depending on the strength of the UV light. Even under weak UV, the dyes will break down in a matter of days.

The colour of all dyes will disappear if the solution is mixed with chlorine. Add approximately 4 grams of 12% bleach for every gram of product in the solution. Adding water will also dilute dye concentration and reduce coloration, or even eliminate colour all together depending on volume of water added.

Question

Can Drain Dye be used on porous surfaces?

Answer

We do not recommend using Drain Dye on porous surfaces.

Question

Does Drain Dye glow in the dark?

Answer

Green Drain Dye will glow under a black light, however Red Drain Dye does not glow in the dark

Always use Red Back Drain Dye as per the MSDS

To prevent staining, always test the product on a small non conspicuous area prior to use. If the product is difficult to remove from the substrate find another method or product to test for leaks or water flows.

Drain Dye is hydrophilic, (that is, bonds readily with water), therefore, it is easily cleaned up with, or washed away with water.

To speed up the process household cleaning bleach can be used to break down drain dye.

Always use bleach in accordance with the manufacturer's instructions